

2024

CITY OF GRANITE SHOALS, TEXAS

# ANNUAL REPORT





# CITY OF GRANITE SHOALS

## Year-in-Review

2024

### MAYOR RON MUNOS AND YOUR CITY COUNCIL



Ron Munos  
Mayor



Dr. Steve Hougen  
Mayor Pro Tem



Brian Edwards  
Place 1



Michael Pfister  
Place 2



Judy Salvaggio  
Place 3



Michael Berg  
Place 5



Catherine Bell  
Place 6

### CITY COUNCIL TOP GOALS & PRIORITIES

1. Balanced Budget
2. Streets and drainage
3. Water
4. Economic Development
5. Stability and vision
6. Financial forecasting



### FY 25 Budget Summary

Infrastructure Investments  
New Full-Time Positions  
Employee Retention

Financial Stability  
Debt Reduction  
Property Tax Rate of 0.5417



# CITY OF GRANITE SHOALS

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### CITY SECRETARY

#### HIGHLIGHTS

- The City held 26 regular Council meetings and 66 meetings for boards, commissions, and committees.
- Fulfilled 162 Open Record Requests.
- Supported recruitment efforts for City staff, boards, and commissions.
- Total employment applications reviewed = 184
- Ordinances codified = 19
- Resolutions finalized = 12

#### 2024 GENERAL ELECTION

##### Swearing in of 2024 Councilmembers



##### COUNCIL ELECTION & CHARTER UPDATES

In the May 4, 2024, election, Granite Shoals residents participated in the democratic process by electing representatives for City Council Places 1, 2, 4, and 6. Additionally, voters approved 17 amendments to the City Charter as recommended by the Charter Review Committee and which encompassed various aspects of city administration and operations.



#### GETTING CONNECTED

Fiber to City Hall  
Everbridge  
Phone updates

IT Improvements  
Website upgrades  
Social media



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### COMMUNITY ENGAGEMENT

#### EVENTS *The City hosted a series of fun and engaging events:*

- Sunset Sips, Snacks, and Social
- Flapjacks and Firetrucks
- Breakfast with Santa
- Merry Mondays
- Santa Dash and Tree Lighting
- Veteran's Day flag ceremony
- Circus in the Shoals
- Carnival at the Quarry
- Truck Show
- Eclipse
- Meet the Pilots & Kite Day at the Airport
- Trunk or Treat
- 4th of July Golf Cart Parade
- The Murph Challenge
- Easter Eggstravaganza
- Fill the Boat Toy Drive
- Battle of the Badges BBQ
- Christmas Outreach BBQ





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### FINANCE

#### *FY 24-25 Budget Overview*

- Balanced budget.
- Established a Capital Fund.
- No fund transfers from Utility Fund to the General Fund.
- Revised financial policies & procedures and increased internal controls.
- 8.4% increase in monthly ACH drafts for utility bills.
- Diversified City investment accounts.



#### **NEW FINANCE DIRECTOR!**

In 2024, the City hired a Finance Director to focus specifically on the budget, financial policy and best practice, and upgrading the City's financial and bill-pay processes to best serve the community. Welcome to the team, Kevin Rule!



#### **Implementation of QR code FOR BOAT LAUNCH FEES**

In partnership with the Police Department, Parks and Marketing, our Finance team introduced a new payment option for all Granite Shoals Boat Launch Fees. Now, those launching their boat in Granite Shoals can conveniently pay online using a QR code and secure payment processing!



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### POLICE



### 2024 DEPARTMENT HIGHLIGHTS



- Total Incidents
  - 16,744 Calls for Service
- Police Station facility expansion which includes the addition of a public waiting room
- 3,019 Total hours of Officer Training in 2024
- 2 new Police vehicles
- Granite Shoals Police Officers represent a total of 131 combined years of service

### WELCOME TO THE TEAM!



Javario Savannah



Dustin Schuetz



Noah Leuschner



John Gillespie

Not pictured: Anthony Altgilbers



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### ANIMAL CONTROL



### 2024 DEPARTMENT HIGHLIGHTS

- Over 850 vaccines provided to community pets free of charge in response to area distemper outbreak
- 493 animal-related violations of City Ordinance (IE. at large, no rabies, etc.)
- 200 Calls for animal carcass removal
- New truck bed on Animal Control vehicle to allow for more comfortable transport of animals
- Renegotiation and reinstatement of an Animal service contract with the Hill Country Humane Society
- Participated in several spay/neuter events held in the City of Granite Shoals
- Established a Granite Shoals Animal Control Facebook page to share lost pets and connect with the community





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### COMMUNITY DEVELOPMENT



Preston Williams



Kirk Jowers

### CODE ENFORCEMENT

- 553 Total cases
- 91 Code cases active in Court
- Removal of 139 junk vehicles from City limits

### BUILDING INSPECTION

- The City hired an in-house Building Inspector while retaining a contract with Bureau Veritas and ATS for ancillary services.
- Over 100 building permits issued
- Implemented IWorq online permit portal for easy online permit submittal and tracking

### PLANNING

- Property Maintenance workgroup revamped the Property Maintenance Ordinance. (Ordinance 859)
- The Planning and Zoning Commission has taken on the task of updating Chapter 40, Zoning Code.



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### COURT

#### 2024 HIGHLIGHTS

- The Court maintained a docket of 1,804 cases. (3rd quarter 2024)
- Traffic citations (10/1/23-10/1/24): 1,613
- Total warrants: 174

#### TEEN COURT

The Highland Lakes Teen Court is a joint participation between the Granite Shoals Municipal Court and the Marble Falls Municipal Court. The group rotates locations, meeting in both Marble Falls and Granite Shoals. Teen Court is part of a youth diversion program and helps promote camaraderie, self-esteem, and problem-solving skills for area youth while providing real-world court experiences.



#### WELCOME TO THE TEAM!

#### Pedro Ramirez

In his role as Court Clerk, Pedro is responsible for managing court records, assisting with court proceedings, and ensuring smooth and efficient operations within the court.

Please join me in giving Pedro a warm welcome to our community, and feel free to stop by and introduce yourself!





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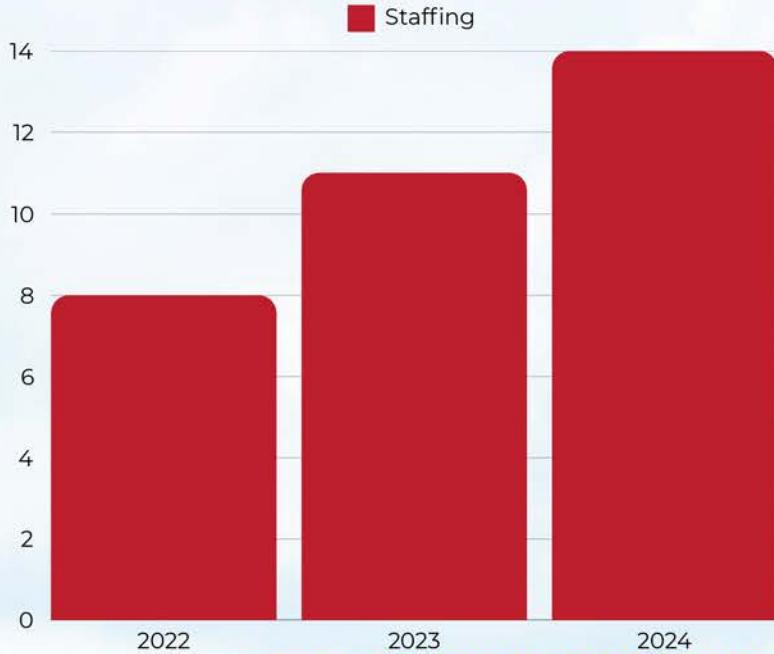
### FIRE DEPARTMENT



- Average response time: 6:58
- Average time on call: 24:20

### TOTAL RESPONSE

- 510 Fire Incidents
- 750 EMS Incidents
- 48 Total Mutual Aid Calls



### 2-IN, 2-OUT

In 2024, we hired 3 additional firefighters to achieve 2-in, 2-out NFPA safety standards.

### 2024 FOCUSED ON TRAINING

- Safe Emergency Driving
- Rescue Boat Operations
- Annual Live Burn
- Proactive Engineer
- Ground Ladders
- Medical Protocols





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### EMERGENCY MANAGEMENT

The City has a designated Emergency Management Coordinator and a carefully selected team of professionals who are specially trained in managing a variety of emergency situations. Staff attends trainings throughout the year to keep up with best practices and keep their skills fresh.

*\*Below are some examples from throughout 2024 where we utilized emergency management procedures and scheduled after-action reviews to ensure that we improve wherever possible for future responses.*

- Hail storm
- Flooding
- Ice & snow
- Weather events
- Offgassing



- Mainline water break and subsequent boil water notice
- Fire response
- Chemical treatments
- Traffic control



- Floodplain Administration
- Mutual aid
- Event management
- Updated plans



For emergency notifications, please sign up for and follow:  
Everbridge, Warn Central Texas, Eye on Water & Reverse 911



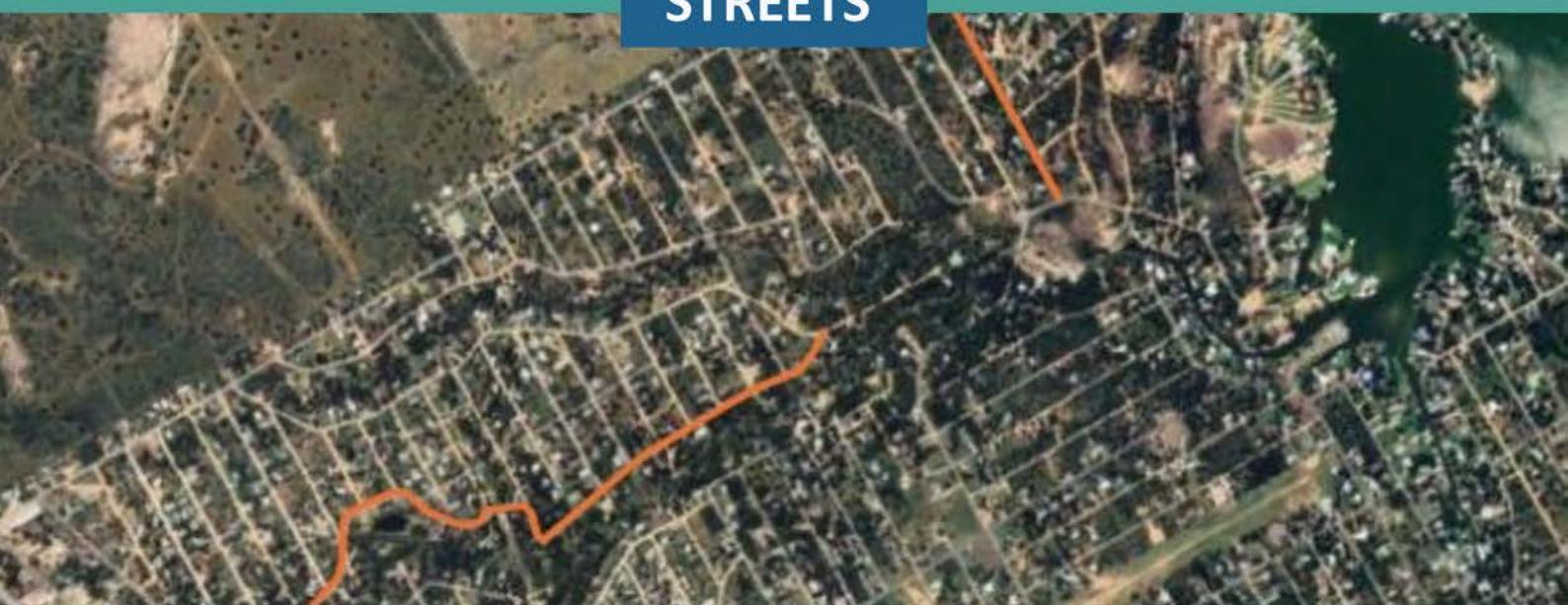


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### STREETS



### HIGHLIGHTS

- Paved 2 miles of roadway - Kings Circle and Hill Way
- Purchased a high-pressure culvert cleaning machine
- Installed 80 tons of cold mix patch
- 42 roads bladed throughout the City
- Shredded rights-of-way
- Raised tree canopies along City rights-of-way



### DRAINAGE

City crews recently test drove a Vactor unit to assess its efficiency in clearing culverts throughout the city. The Vactor unit, which is designed for powerful flushing and cleaning, proved to be an effective tool for maintaining our infrastructure. This equipment is currently included on the capital project list for FY25, highlighting its importance in our ongoing efforts to improve drainage and infrastructure maintenance.



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### PARKS

#### HIGHLIGHTS

- Installed restroom facilities at Bluebriar and Timberhill Parks. *Big thanks to LCRA for the grant for Bluebriar!*
- Replaced Park equipment in several parks
- Refreshed engineered wood fiber (mulch) at the Community Center playground, ensuring a safer and more enjoyable space for families to gather
- Assisted in the coordination, set up and clean-up of events
- Trail maintenance and weed control
- Replaced soccer, basketball, volleyball nets and made improvements to the batting cages



#### PICKLEBALL

Pickleball courts in Quarry Park benefitted from the installation of new lights and court resurfacing, enhancing the experience for players of all skill levels. These improvements were made through a public-private partnership with generous donations from the pickleball community.

#### CITYWIDE CLEAN UP

The City of Granite Shoals held a successful citywide cleanup event, bringing together residents to dispose of unwanted items and beautify our community.





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### RECREATION & FACILITIES

#### HISTORY

Did you know that lake LBJ was once called Lake Granite Shoals, or that Texas Pink granite from Granite Shoals was used to construct the Federal Reserve Building in San Francisco and part of the state capital in Austin? Did you know that the hill that City Hall sits on was once called “Hog Mountain” and that two different types of granite were harvested here and named by the mining company? They are Texas Pink and Texas Pearl.

Working closely with city historians, we updated the laminated interpretive signage to provide an engaging depiction of the history and significance of the granite mined in our area. This project highlights the vital role our local resources have played in shaping the identity of Granite Shoals while ensuring this history is accessible for future generations.



Our team has also been focused on cleaning up and repairing the large shop behind City Hall. After hailstorm damage took a toll on some of our city vehicles a couple months ago, we decided it was essential to take extra precautions to safeguard City assets. Now, equipment and city vehicles can be safely stored under cover in this large building, giving them the protection they deserve!

#### RINEHART AWARD

The recipient of the 2025 John Rinehart Memorial Award for Outstanding Community Service is Michele Landfield! Mrs. Landfield has demonstrated an exceptional commitment to the betterment of our community through her volunteerism and leadership, exemplifying the values this award seeks to celebrate. Congratulations, Michele!





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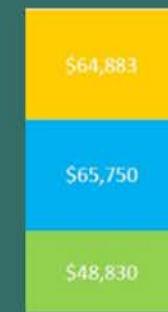
### UTILITIES

#### HIGHLIGHTS

- Over 2 miles of waterline upsized throughout the City
- 3,972 total calls and responses
- 210 Mainline repairs
- Freeze protection upgrades in place
- 2024 CDBG grant award of \$500,000 for raw water intake facility upgrades
- ARPA funds - generators in place
- Drought contingency plan and water conservation plan updates performed.



#### Badger Utility Meters 1 YEAR REPORT



After one year of implementing the Badger Utility Meters citywide, we are proud to report significant results. The transition to this modern system has streamlined utility management, reduced inefficiencies, and enhanced accuracy in billing. Most notably, this initiative has resulted in an impressive \$179,463 in total yearly savings for the City and its residents.

Utility Savings Operational Savings Cost Avoidance Savings

#### PLANT OPERATORS!

In 2024, the City hired two plant operators to oversee operations of the water treatment facility. The goal of hiring dedicated plant operators is to optimize water operations and testing while allowing field crews to concentrate on critical line upgrades, maintenance, and repairs.



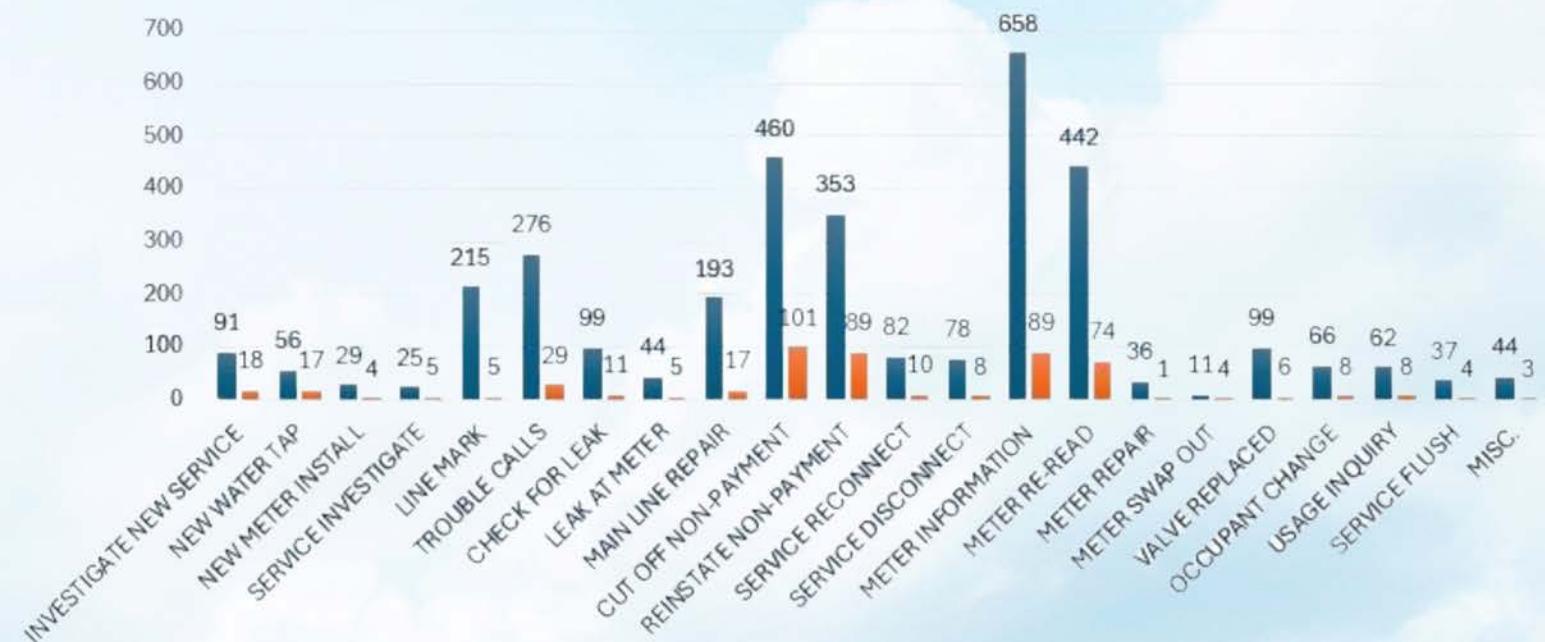
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### UTILITIES

#### 2024 UTILITY SERVICE ORDER REPORT



INVESTIGATE NEW SERVICE	91	18
NEW WATER TAP	56	17
NEW METER INSTALL	29	4
SERVICE INVESTIGATE	25	5
LINE MARK	215	5
TROUBLE CALLS	276	29
CHECK FOR LEAK	99	11
LEAK AT METER	44	5
MAIN LINE REPAIR	193	17
CUT OFF NON-PAYMENT	460	101
REINSTATE NON-PAYMENT	353	89
SERVICE RECONNECT	82	10
SERVICE DISCONNECT	78	8
METER INFORMATION	658	89
METER RE-READ	442	74
METER REPAIR	36	1
METER SWAP OUT	11	4
VALVE REPLACED	99	6
OCCUPANT CHANGE	66	8
USAGE INQUIRY	62	8
SERVICE FLUSH	37	4
MISC.	44	3
<b>TOTAL</b>	<b>3456</b>	<b>516</b>

### STATISTICS

The attached charts provide a detailed analysis of service activity throughout the past year. The Service Order Report highlights the total yearly service orders completed, reflecting the City's ongoing commitment to timely and efficient responses to resident needs.

Additionally, the Call Volume Breakdown offers insight into the distribution of calls across the city, with a specific focus on Sherwood Shores 3, showcasing localized service demands and activity levels. This data helps us identify trends, allocate resources effectively, and continue improving services for all residents.

We are proud of the work accomplished and remain committed to addressing community needs with dedication and efficiency.

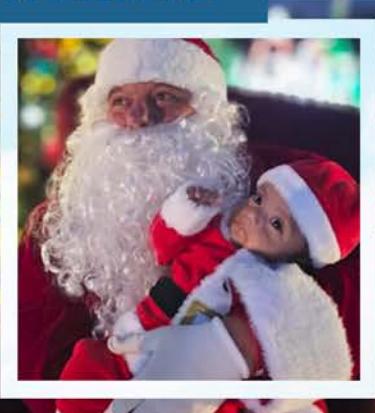


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### CLOSING STATEMENT



As we reflect on 2024, it's inspiring to see how far we've come in strengthening our community and working toward a brighter future together. Looking toward 2025, we are excited to continue making meaningful progress on initiatives that enhance public safety, expand our service, and support economic growth. These achievements would not be possible without the dedication of our City Council, the hard work of our City staff, the passion of our volunteers, and the steadfast support of our residents. Together, we'll transform our shared vision into reality and keep our community thriving. Thank you for being an essential part of this journey. I'm honored to be part of Team Granite Shoals!

With gratitude,

*Sarah Novo*

City Manager



### CONNECT WITH US!

We encourage you to stay connected to the City of Granite Shoals by following us on Facebook or the City website. You may also watch live and prerecorded City Council meetings [HERE](#).